

Curriculum Vitae & Publications

Name / Surname: Burcu TOKER

Date of Birth: 3 July 1977

Education Background:

Degree	Major	Institution	Year
Undergraduate	Industrial Engineering	Eastern Mediterranean University	1998
Graduate	Industrial Engineering	Eastern Mediterranean University	2000
PhD	Business Management	Girne American University	2011

Positions held:

Title	Institution	Year
Assoc.Prof.Dr.	Girne American University	November 2015 -
Assist.Prof.Dr.	Girne American University	June 2012 to November 2015
Dr.	Girne American University	January 2011 to June 2012
Lecturer	Girne American University	January 2004 to January 2011
Lecturer	Eastern Mediterranean University	September 2003 to January 2004
Lecturer	Cyprus International University	September 2000 to September 2003

Some of MSc Theses Supervised:

1.A Bivariate Distribution Approach for Statistical Quality Control for Induction Motors Manufacturing Process: A Case Study, Anar Abiyev, Girne American University, January 2013.

2.A Postural and Anthropometric Approach to Curriculum and Classroom Design for Elementary School Children in North Cyprus: A Case Study, Sammah Obaji Ori, Girne American University, January 2013.

3.The Effect of Computer Usage on Posture Among the Students in Engineering and Architecture Departments in TRNC Universities: A Case Study, Gbenga Joseph Olomefa, Girne American University, June 2013.

4.The Influence of Occupational Safety and Health Procedures on Performance Measures: A Case Study in Jordan-Al Hassan Industrial State, Ali Hwean Mohammed Bani Khaled, Girne American University, June 2013.

5. An Ergonomic Approach to the Redesign of a Hospital Emergency Department: A Case Study of Lefkoşa Dr. Burhan Nalbantoğlu State Hospital, Girne American University, September 2013.

6. Systems Analysis and Redesign of Workflow Systems in Antalya Yaşam Hospital, Yener Kocabaş, Girne American University, February 2014.

7. An Ergonomic Approach to Thalassemia Center Design: A Case Study of North Cyprus, Soudabeh Gorjinezhad, Girne American University, March 2015.

8. Evaluation of Occupational Health and Safety Applications in Northern Cyprus: A Case Study of the Food Industry Sector, Girne American University, Hacer Gizem Pınarbaşı, March 2015.

9. The Relationship Between Human Resource Management Practices and Turnover Intention: The Case of Toos, Mashhad, Iran, Farhad Shaidi, Girne American University, March 2015.

10. Prevalence Rate of Perceived Work Related Musculoskeletal Disorders Among Nurses in North Cyprus Hospitals: A Comparison Between Public and Private Nurses, Moses Ogese, Girne American University, March 2016.

11. Statistical Analysis of International Tourists' Satisfaction: A Case Study of North Cyprus, Amadi Chinedu White, Girne American University, March 2016.

Positions held in projects :

Performance Measurement of Lefkoşa Dr. Burhan Nalbantoğlu Hospital Emergency Services

Administrative positions :

Head of Industrial Engineering Department	Girne American Uni.	2011- Present
Head of Industrial Engineering Department(A.)	Girne American Uni.	Dec 2005-2011
Lecturer Industrial Engineering Department	Girne American Uni.	Jan2004-Dec 2005

International Journal Editorial Board Membership:

International Journal of Scientific Research in Information Systems and Engineering, October 2015-

Memberships to Scientific Institutions :

Member of Operations Research Society in Turkey

Memberships to NGOs:

Executive Board member of Girne Rehabilitation Center, Cheshire Home

Member of Girne Liman Rotary Club

Member of Rotary Global History foundation

Publications

A. Published articles/publications/journals with arbitration:

Agdelen Z., Toker B., "PERCEPTIONAL ANALYSIS OF PATIENT SATISFACTION FROM HEALTH SERVICES PROVIDED IN NORTH CYPRUS: A CASE STUDY OF PRIVATE HOSPITALS", International Journal of Scientific Research in Information Systems and Engineering, 2015

Ağdelen, Z., Toker, B., Sarp, N. 'WORKING CONDITIONS OF THE GOVERNMENTAL AND PRIVATE HOSPITAL DOCTORS IN NORTH CYPRUS', International Journal of Pharmaceutical and Healthcare Marketing, 2010

Haydar, A., Ağdelen, Z., Toker, B., 'APPLICATION OF FUZZY-NEURAL SYSTEM IN THE ANALYSIS OF THE RELATIONSHIP BETWEEN PATIENT SATISFACTION AND SERVICE QUALITY OF GOVERNMENTAL HOSPITALS IN TRNC', International Journal of Academic Research, Volume 2, Issue 3, May 28, 2010.

Toker (Ersöz), B., Balkan, H., HOSPITAL WORKFLOW MANAGEMENT: A CASE STUDY, Operational Research for Health Policy: Making Better Decisions, 2007

B. International Symposium proceedings:

Burcu Toker, Zafer Ağdelen, AN ANTHROPOMETRIC APPROACH TO COMPUTER USAGE IN UNIVERSITY STUDIES: A CASE STUDY OF NORTH CYPRUS UNIVERSITIES, ISEAIA 2015, Girne American University, November 2015.

Burcu Toker, Zafer Ağdelen, Tulin Bodamyalı, PERCEPTIONAL ANALYSIS OF PATIENT SATISFACTION FROM HEALTH SERVICES PROVIDED IN NORTH CYPRUS: A CASE STUDY OF GOVERNMENT HOSPITALS, ISEAIA 2013, Girne American University, November 2013.

Zafer Ağdelen, Burcu Toker, STATISTICAL ANALYSIS OF OVERALL SATISFACTION AND DEMOGRAPHIC FACTORS IN STATE-OWNED EMERGENCY SERVICES OF NORTH CYPRUS, ISEAIA 2013, Girne American University, November 2013.

Burcu Toker, Gbenga Joseph, ANTHROPOMETRIC ANALYSIS OF THE EFFECT OF COMPUTER USAGE ON POSTURE AMONG ENGINEERING AND ARCHITECTURE STUDENTS STUDYING IN NORTH CYPRUS UNIVERSITIES: A CASE STUDY, IE/OR Conference 2013, Istanbul, June 2013.

Zafer Ağdelen, Burcu Toker Ersöz, 'KKTC'DE DEVLET HASTANELERİ İLE ÖZEL HASTANELERDE ÇALIŞAN DOKTORLARIN ÇALIŞMA KOŞULLARIYLA İLGİLİ ALGILARININ KARŞILAŞTIRMALI İSTATİSTİKSEL ANALİZİ', Uluslararası Sağlık ve Hastane Yönetimi Kongresi, 01-03 Haziran 2007, Yakın Doğu Üniversitesi ve KKTC Sağlık Bakanlığı, Lefkoşa, KKTC

Burcu Toker, Zafer Ağdelen, Ali Haydar, 'KKTC'DE ÖZEL HASTANELERİN SUNDUĞU SAĞLIK HİZMETLERİNİN HASTA TATMİNİ AÇISINDAN İSTATİSTİKSEL ANALİZİ', Uluslararası Sağlık ve Hastane Yönetimi Kongresi, 01-03 Haziran 2007, Yakın Doğu Üniversitesi ve KKTC Sağlık Bakanlığı, Lefkoşa, KKTC

Toker B., Ağdelen Z., 'AN ERGONOMICS APPROACH TO CHILD COMPUTER INTERACTION', 35th International Conference on Computers and Industrial Engineering, 19-22 June 2005, İstanbul

B.T., Balkan, H., HOSPITAL WORKFLOW MANAGEMENT: A CASE STUDY, EURO Summer Institute (ESI), Southampton, England, August 2005.

Burcu Toker (E), Abdul Ghafoor, Faik Uzunoviç, 'MANAGEMENT OF BH STEEL COMPANY IN A WAR TURMOIL REGION', Euro/Informs, Joint International Meeting, Istanbul, Turkey, July 2003.

C. International books written or sections from those books:

Toker B., Systems Analysis and Design:A Case Study of Hospital Workflow Management in North Cyprus, **ISBN-10:** 3659666807,**ISBN-13:** 978-3659666803, January 2015, LAP Lambert Academic Publishing.

D. Published national articles:

Toker B., Ağdelen Z., "KUZEY KIBRIS TÜRK CUMHURİYETİ'NDE TURİST TATMİNİNİN ALGISAL ANALİZİ" UAS 2010, Girne Amerikan Üniversitesi, KKTC.

Ağdelen Z., Toker B., "KUZEY KIBRIS TÜRK CUMHURİYETİ'NDE YÜKSEK ÖĞRENİM GÖREN ÖĞRENCİLERİN TATMİN DÜZEYLERİNİN İSTATİSTİKSEL ANALİZİ" UAS 2010, Girne Amerikan Üniversitesi, KKTC.

Toker B. ,Ağdelen Z. "KKTC'DE ÖZEL HASTANELER TARAFINDAN SUNULAN SAĞLIK HİZMETLERİNİN ALGISAL ANALİZİ" YA/EM2010, Ulusal Kongresi,Istanbul

Burcu Toker (Ersöz), Zafer Ağdelen, 'DEVLET HASTANELERİNDE ÇALIŞAN DOKTORLARIN ÇALIŞMA KOŞULLARININ ALGISAL ANALİZİ', Hekimce Dergisi, Eylül 2007, Kıbrıs Türk Tabipleri Birliği, Lefkoşa, KKTC

E. National symposium proceedings and seminars/conferences published:

1.Burcu Toker, Oğuzhan Çetinel, Beşir Umut Akkaya, PERCEPTIONAL ANALYSIS OF WORKING CONDITIONS OF POWER PLANT WORKERS IN NORTH CYPRUS, YAEM2014, Istanbul, Turkey, June 2014

Burcu Toker, Soudabeh Gorjinezhad, AN ERGONOMICS APPROACH TO THALASSEMIA CENTER DESIGN:A CASE STUDY OF NORTH CYPRUS, YAEM2014, Istanbul, Turkey, June 2014

Burcu Toker, Moses Ogesse, THE EFFECT OF DYNAMIC WRIST WORKLOAD ON RISK OF CARPAL TUNNEL SYNDROME: A CASE STUDY OF BANK TELLERS IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS, YAEM2014,Istanbul, Turkey, June 2014

Burcu Toker, Zaid Sufian Qahwaji, AN ANALYSIS OF EFFECTS OF PERSONAL FACTORS AND WORKING CONDITIONS ON POSTURE OF WORKERS: A CASE STUDY FOR LIFTING TASKS, YAEM2014,Istanbul, Turkey, June 2014

Karam Abuhamed, AN ERGONOMIC DESIGN OF A LIFE CENTER FOR PHYSICALLY DISABLED PEOPLE WHO ARE ABOVE THE AGE OF 18, YAEM2014,Istanbul, Turkey, June 2014

Burcu Toker, Furkan Gungor, Oytun T. Ateş, AN ANALYSIS OF MUSCULOSKELETAL DISORDERS OF HOUSEKEEPING PERSONNEL WORKING IN NORTH CYPRUS HOTELS, YAEM2014,Istanbul, Turkey, June 2014

Burcu Toker, Dilaver Akdur, Devlet Hastanelerinin Radyoloji Servislerinde Mevcut Çalışma Koşulları ve Ortamının Hizmeti Sunan Sağlık Personelinin Tatmin Düzeyi Üzerindeki Etkisinin Algısal Analizi, YAEM2012, İstanbul, Turkey, June 2012

Burcu Toker, Ali Bani Khaled, Abdullah Al Rawahi, An Analysis of Occupational Safety and Health Applications in Cyprus Cheese Manufacturing Companies in the Turkish Republic of Northern Cyprus: A Case Study, YAEM2012, İstanbul, Turkey, June 2012

Burcu Toker, Olomefa Gbenga Joseph, Ashafa Oluwamayowa, AN ERGONOMICS APPROACH TO THE ANALYSIS OF THE EFFECTS OF EXTENSIVE COMPUTER USAGE AMONGST SENIOR YEAR ENGINEERING STUDENTS IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS: A CASE STUDY, YAEM2012, İstanbul, Turkey, June 2012

Burcu Toker, Hacer Gizem Pınarbaşı, Yasemin Kayar, ANTHROPOMETRIC ANALYSIS OF THE WORKING CONDITIONS OF TEXTILE SECTOR WORKERS IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS: A NEW WORKPLACE DESIGN SUGGESTION, YAEM2012, İstanbul, Turkey, June 2012

Burcu Toker, Burak Şahin, Hayati Erdem Kanaralp, AN ANALYSIS OF WORK RELATED MUSCULOSKELETAL DISORDERS ON AIRPORT TOWER CONTROL PERSONNEL IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS: A CASE STUDY, YAEM2012, İstanbul, Turkey, June 2012

Burcu Toker, Zafer Ağdelen, KUZHEY KIBRIS TÜRK CUMHURİYETİ ÜNİVERSİTELERİNDE ÖĞRENİM GÖREN YABANCI UYUKLU ÖĞRENCİLERİN TATMİN DÜZEYLERİNİN ÖLÇÜLMESİ VE İSTATİSTİKSEL ANALİZİ, YAEM2012, İstanbul, Turkey, June 2012

Burcu Toker , Yener Kocabaş, Muhammed Vefa Küfrevi, AN ERGONOMICS APPROACH TO THE REDESIGN OF AN OPERATING THEATRE OF A STATE HOSPITAL IN TRNC:A CASE STUDY, YAEM2012, İstanbul, Turkey, June 2012

Burcu Toker, Gülin Özyürek, Cem Torun AN ERGONOMICS APPROACH TO THE ANALYSIS OF WORKING CONDITIONS OF NURSES WORKING IN OPERATING THEATRES IN A STATE HOSPITAL IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS: A CASE STUDY, YAEM2012, İstanbul, Turkey, June 2012

Sammah Obaji Ori, Burcu Toker Ersöz, A CURRICULUM DESIGN SUGGESTION FOR ELEMENTARY SCHOOL CHILDREN BASED ON ANTHROPOMETRIC AND POSTURAL ANALYSIS: A CASE STUDY in TRNC, YAEM2012, İstanbul, Turkey, June 2012

Toker B., Nazlıgül C., Ceylan G. “AN ERGONOMICS APPROACH TO THE DESIGN OF AN “ADAPTATION CENTER” FOR A NURSERY IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS”, YA/EM 2011, Sakarya Turkey

Toker B. , Erdoğan C., İşlek E., Tuncer K. “AN ANALYSIS OF OCCUPATIONAL DISEASES FOR SERVICE SECTOR WORKERS IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS, YA/EM 2011, Sakarya Turkey

Toker, B.E., Usiagu G., Olueh L., Elsayed M., “AN ERGONOMICS APPROACH TO THE REDESIGN OF THE PEDIATRICS DEPARTMENT OF A PUBLIC HOSPITAL IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS, YA/EM 2011, Sakarya Turkey

Toker, B.E., Canbulat A., Çoban F. "BACKPACK ANALYSIS FOR PRIMARY SCHOOL CHILDREN: A CASE STUDY FOR THE TURKISH REPUBLIC OF NORTHERN CYPRUS", YA/EM 2011, Sakarya Turkey

Toker, B.E., Yılmaz E., Avcı E.,Anturan T., "AN ANALYSIS OF OCCUPATIONAL DISEASES OF WORKERS WORKING IN SMALL AND MEDIUM SIZED ENTERPRISES IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS", YA/EM 2011, Sakarya Turkey

Toker B. , Olafemi K.D., AN ANALYSIS OF WORK RELATED MUSCULOSKELETAL DISORDERS AMONGST NURSES IN A STATE HOSPITAL IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS: A CASE STUDY, YA/EM 2011, Sakarya Turkey

Ağdelen Z., Toker B., KUZHEY KIBRIS TÜRK CUMHURİYETİ ÜNİVERSİTELERİNDE GÖREV YAPAN ÖĞRETİM ELEMANLARININ İŞ TATMİN DÜZEYLERİNİN ÖLÇÜLMESİ VE İSTATİSTİKSEL ANALİZİ YA/EM 2011, Sakarya Turkey

Toker B., Ağdelen Z., "KUZHEY KIBRIS TÜRK CUMHURİYETİ'NDE TURIST TATMINININ ALGISAL ANALIZI" UAS 2010, Girne Amerikan Üniversitesi, KKTC.

Ağdelen Z., Toker B., "KUZHEY KIBRIS TÜRK CUMHURİYETİ'NDE YÜKSEK ÖĞRENİM GÖREN ÖĞRENCİLERİN TATMIN DÜZEYLERİNİN İSTATİSTİKSEL ANALİZİ" UAS 2010, Girne Amerikan Üniversitesi, KKTC.

Toker B. ,Ağdelen Z. "KKTC'DE ÖZEL HASTANELER TARAFINDAN SUNULAN SAĞLIK HİZMETLERİNİN ALGISAL ANALIZI" YA/EM2010, Ulusal Kongresi,Istanbul

Toker B., et. Al. "AN ANALYSIS OF EFFECTS OF WORKING CONDITIONS ON OCCURRENCE OF CARPAL TUNNEL SYNDROME ON BANK TELLERS IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS: A CASE STUDY" ,YA/EM2010, Ulusal Kongresi,Istanbul

Toker B. et. al "AN ANALYSIS OF MUSCULOSKELETAL DISORDERS AMONG DENTISTS IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS" YA/EM2010, Ulusal Kongresi,Istanbul

Toker B. et. al "AN ERGONOMICS APPROACH FOR THE DESIGN OF A PUBLIC HOSPITAL'S POLYCLINIC WAITING LOUNGE: A SPECIAL DESIGN SUGGESTION FOR THE MOST COMPREHENSIVE HOSPITAL OF TURKISH REPUBLIC OF NORTHERN CYPRUS" YA/EM2010, Ulusal Kongresi,Istanbul

Toker B. et. al "AN ANALYSIS OF WORK-RELATED MUSCULOSKELETAL DISORDERS FOR 19-LITER DRINKING WATER DISTRIBUTION PERSONNEL: A CASE STUDY OF THE TURKISH REPUBLIC OF NORTHERN CYPRUS" YA/EM2010, Ulusal Kongresi,Istanbul

Toker B.E. et. al "A SPECIAL NURSERY DESIGN FOR PHYSICALLY HANDICAPPED CHILDREN IN THE TURKISH REPUBLIC OF NORTHERN CYPRUS" YA/EM2010, Ulusal Kongresi,Istanbul

Toker B.E et. al "AN ANALYSIS OF LEVELS OF BURNOUT SYNDROME ON ONCOLOGY SERVICE HEALTH PERSONNEL IN TURKISH REPUBLIC NORTHERN CYPRUS" YA/EM2010, Ulusal Kongresi,Istanbul

Toker B.E. et. al "AN ERGONOMICS APPROACH FOR THE DESIGN OF 19-LITER DRINKING WATER CONTAINERS" YA/EM2010, Ulusal Kongresi,Istanbul

Toker B.E. ,Ağdelen Z. "KKTC'DE ÖZEL HASTANELER TARAFINDAN SUNULAN SAĞLIK HİZMETLERİNİN ALGISAL ANALİZİ" YA/EM2010, Ulusal Kongresi,Istanbul

Sarp, N., Toker, B.E., Ağdelen, Z., (2009). “KUZEY KIBRIS TÜRK CUMHURİYETİ ÖZEL HASTANELERİNDE GÖREV YAPAN HEMŞİRELERİN ÇALIŞMA KOŞULLARI İLE İLGİLİ ALGILARININ DEĞERLENDİRİLMESİ”, Yöneylem Araştırması ve Endüstri Mühendisliği 29. Ulusal Kongresi, Bıkent Üniversitesi, 22-24 Haziran, Ankara

Ağdelen Z, Toker B.E., ‘KUZEY KIBRIS TÜRK CUMHURİYETİ DEVLET HASTANELERİNDE ÇALIŞAN HEMŞİRELERİN ÇALIŞMA KOŞULLARI İLE İLGİLİ ALGILARININ İSTATİSTİKSEL ANALİZİ’, 2. Ulusal Sistem Mühendisliği Konferansı: 21. Yüzyılda Sistem ve İnovasyon, 6-8 Şubat 2008, Yıldız Teknik Üniversitesi, Endüstri Mühendisliği Bölümü

Ağdelen, Z., Toker B.E. (2008). KUZEY KIBRIS TÜRK CUMHURİYETİ DEVLET HASTANELERİNDE ÇALIŞAN HEMŞİRELERİN ÇALIŞMA KOŞULLARI İLE İLGİLİ ALGILARININ İSTATİSTİKSEL ANALİZİ, 2. Ulusal Sistem Mühendisliği: 21. Yüzyılda Sistem ve İnovasyon, 6-8 Şubat, İstanbul, Yıldız, Yıldız Teknik Üniversitesi, Endüstri Mühendisliği Bölümü.

Ağdelen, Z., Toker, B.E., Kıvrak, İ, Özmen, E. (2008). PERCEPTIONAL ANALYSIS OF SERVICES PROVIDED BY TRNC GOVERNMENTAL OFFICES, YA/EM 2008, 30 Haziran-2 Temmuz

Ağdelen, Z., Toker, B.E., Çetin, D., (2008). KKTC’DE KÜÇÜK VE ORTA ÖLÇEKLİ İŞLETMELERDE İNSAN KAYNAKLARI UYGULAMALARI, YA/EM 2008, 30 Haziran-2 Temmuz

Ağdelen Z., Toker, B.E., Açın, S., (2008). APPLICATION OF LEAN MANUFACTURING TO A COMPANY: A CASE STUDY, YA/EM 2008, 30 Haziran-2 Temmuz

Ağdelen, Z., Toker, B.E., Zorbacı, B. (2008). KKTC’DE BİLİŞİM SEKTÖRÜNÜN ALGISAL ANALİZİ, YA/EM 2008, 30 Haziran-2 Temmuz

Zafer Ağdelen, Burcu Toker Ersöz, ‘KUZEY KIBRIS TÜRK CUMHURİYETİ YÜKSEK ÖĞRENİM SEKTÖRÜNÜN MİLLİ EKONOMİYE KATKISI’, YA/EM 2007: Yöneylem Araştırması ve Endüstri Mühendisliği 27. Ulusal Kongresi; Rekabet, Sürdürülebilirlik ve Teknoloji, 2-4 Temmuz 2007, Dokuz Eylül Üniversitesi, İzmir

Zafer Ağdelen, Burcu Toker Ersöz, ‘KUZEY KIBRIS TÜRK CUMHURİYETİ’NE GELEN TURİSTLERİN TATMİN DÜZEYLERİNİN ÖLÇÜLMESİ VE TURİZM HİZMETLERİNİN KALİTESİNİN ARTIRILMASI’, YA/EM 2007: Yöneylem Araştırması ve Endüstri Mühendisliği 27. Ulusal Kongresi; Rekabet, Sürdürülebilirlik ve Teknoloji, 2-4 Temmuz 2007, Dokuz Eylül Üniversitesi, İzmir

Zafer Ağdelen, Burcu Toker Ersöz, Ali Haydar ‘ANALYSIS OF THE RELATIONSHIP BETWEEN PATIENT SATISFACTION AND SERVICE QUALITY OF HOSPITALS THROUGH THE USE OF SELF ORGANIZING FEATURE MAPS’, YA/EM 2007: Yöneylem Araştırması ve Endüstri Mühendisliği 27. Ulusal Kongresi; Rekabet, Sürdürülebilirlik ve Teknoloji, 2-4 Temmuz 2007, Dokuz Eylül Üniversitesi, İzmir

Burcu Toker Ersöz, Zafer Ağdelen, Pouya Mallaki, Beste Turğay, ‘AN ANALYSIS OF CHILDREN BACKPACK ERGONOMICS’, YA/EM 2007: Yöneylem Araştırması ve Endüstri Mühendisliği 27. Ulusal Kongresi; Rekabet, Sürdürülebilirlik ve Teknoloji, 2-4 Temmuz 2007, Dokuz Eylül Üniversitesi, İzmir

Mümtaz Tuđluhan, Burcu Toker Ersöz, Zafer Ağdelen, Onur Memiş, 'HİDROELEKTRİK ENERJİNİN ENERJİ GEREKSİNİMİNE NE ÖLÇÜDE ÇÖZÜM SAĞLAYABİLECEĞİNE DAİR BİR PERFORMANS ANALİZİ', YA/EM 2007: Yöneylem Araştırması ve Endüstri Mühendisliği 27. Ulusal Kongresi; Rekabet, Sürdürülebilirlik ve Teknoloji, 2-4 Temmuz 2007, Dokuz Eylül Üniversitesi, İzmir

Mümtaz Tuđluhan, Volkan Güngör, Dilek Cerit, Burcu Toker Ersöz, Zafer Ağdelen, 'DALGA ENERJİSİNİN TÜRKİYE VE KUZEY KIBRIS'TAKİ VERİMLİLİĞİ ÜZERİNE GENEL BİR ARAŞTIRMA', Enerji Politikaları Sempozyumu: Kuzey Kıbrıs'ta Enerji-Sorunlar-Öneriler, 24-26 Nisan 2007, Kıbrıs Türk Mühendis ve Mimar Odaları Birliği, Lefkoşa, KKTC

Mümtaz Tuđluhan, Onur Memiş, Burcu Toker Ersöz, Zafer Ağdelen 'BİR GÜNEŞ CENNETİNDE GÜNEŞ ENERJİSİNDEN YARARLANILMASI DURUMUNDA ELDE EDİLEBİLECEK KAZANIMLARIN GENEL BİR ANALİZİ', Enerji Politikaları Sempozyumu: Kuzey Kıbrıs'ta Enerji-Sorunlar-Öneriler, 24-26 Nisan 2007, Kıbrıs Türk Mühendis ve Mimar Odaları Birliği, Lefkoşa, KKTC

Mümtaz Tuđluhan, Gökhan Adıman, Burcu Toker Ersöz, Zafer Ağdelen, 'RÜZGAR ENERJİSİNİN KUZEY KIBRIS'TA UYGULANABİLİRLİĞİ ÜZERİNE GENEL BİR YAKLAŞIM', Enerji Politikaları Sempozyumu: Kuzey Kıbrıs'ta Enerji-Sorunlar-Öneriler, 24-26 Nisan 2007, Kıbrıs Türk Mühendis ve Mimar Odaları Birliği, Lefkoşa, KKTC

Mümtaz Tuđluhan, Volkan Yılmaz, Canan Soylu, Burcu Toker Ersöz, Zafer Ağdelen, 'JEOTERMAL ENERJİ KKTC İÇİN GERÇEKTEN BİR HAYAL Mİ?', Enerji Politikaları Sempozyumu: Kuzey Kıbrıs'ta Enerji-Sorunlar-Öneriler, 24-26 Nisan 2007, Kıbrıs Türk Mühendis ve Mimar Odaları Birliği, Lefkoşa, KKTC

Burcu Toker (Ersöz), Zafer Ağdelen, 'DEVLET HASTANELERİNİN MEVCUT ÇALIŞMA KOŞULLARI VE ORTAMININ DOKTORLARIN TATMİN DÜZEYİ ÜZERİNDEKİ ETKİSİNİN ANALİZİ', 6. Ulusal Üretim Araştırmaları Sempozyumu, 21-23 Eylül 2006, İstanbul Kültür Üniversitesi, İstanbul.

Toker (Ersöz) B., Ağdelen Z., 'PERCEPTIONAL ANALYSIS OF WORKING CONDITIONS OF THE GOVERNMENTAL HOSPITAL DOCTORS', OR/IE'2006 26th National Symposium on Operations Research and Industrial Engineering, July 3-5, 2006, Kocaeli University

Toker (Ersöz) B., Balkan H., 'Design of a Patient Admittance and Record System of a Hospital: A Case Study', OR/IE'2006 26th National Symposium on Operations Research and Industrial Engineering, Kocaeli University, Temmuz 2006

Toker, B.E, Ağdelen Z., An Ergonomics Approach to Child Computer Interaction, 35th International Conference on Computers and Industrial Engineering, 19-22 June 2005, İstanbul

Toker, B.E., Balkan, H., Business Process Redesign and Re-engineering from the Perspective of TQM, YA/EM 2005 25. Ulusal Kongresi, Temmuz 2005